

# Paul Henman

Agile Coach based in Toronto

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## RECENT ACCOMPLISHMENTS

As the Agile coach to the Engineering department: aided the technical leadership with the evolution of development processes; facilitated lean coffee sessions, workshops, and team coaching sessions; fostered the use of spikes to reduce risk; introduced a range of retrospective techniques, and tools for more structured approaches to discussing user stories and epics.

As an Agile coach working with many client groups: observed and advised delivery teams, managers, product owners, and stakeholders; helped them create roadmaps and growth plans; designed and delivered workshops to support that growth; facilitated additional learning opportunities (e.g. lean coffee sessions, book clubs, communities of practice); facilitated Agility Health (maturity) assessment for program management team.

As a member of the internal Agile competency centre: facilitated regular community meetups for Agile practitioners across the company to share their challenges and discoveries; pair-coached geographically distributed teams; expert on assessment panels for internal coaches and on interview panels; mentor to new scrum masters / coaches.

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## EMPLOYMENT HISTORY

Agile Coach, Index Exchange	2019-current
Agile Coach, EventMobi	2017-2019
Senior Agile Coach, EPAM Systems	2013-2017
Agile Coach, RBC (Royal Bank of Canada)	2010-2013
Previously	

- in Ontario: Agile Coach; Scrum Master; Project Manager.
- in England: Scrum Master; Project Manager; QA Manager; Team Leader; Software Engineer.

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## EXPERTISE

Coaching multiple delivery teams, project managers, PMO; business / Product Owners, stakeholders.

Scrum; Kanban; Lean; scaling; release planning; risk management; continuous improvement.

Technical: EDIFACT; ASTM 1238, HL7; X.400 & RFC822 email protocols; ISO 9001.

Vertical markets: healthcare EDI; military EDI; Nuclear Biological Chemical (NBC) hazard prediction.

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## EDUCATION

Certified Professional in Agile Coaching (ICP-ACC), 2019.

Certified Agile Leadership (CAL1), Agilitrix, 2019.

Agility Health Facilitator (AHF), Agile Transformation Inc., 2016.

Certified Scrum Master (CSM), Berteig Consulting, 2006.

B.Sc. (Hons) in Computer Science with Operational Research, Lancaster University, England.



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## EXTRACURRICULAR ACTIVITIES

Photography: founder & organiser of Toronto Photo Walks for amateur & established photographers.

Badminton: player, executive committee member, webmaster for local badminton club.